



## **BOOKING TERMS AND CONDITIONS**

**Please read the Booking Terms and Conditions before booking, as these shall be deemed to have been accepted by you as soon as you pay your deposit or total for The Dog Kennel.**

**Bookings are subject to the following terms and conditions**

A contract will come into existence when payment is received and a booking confirmation is issued showing the confirmed holiday dates. It is your responsibility to ensure that you accept all the terms and conditions of the booking. Failure to disclose all relevant information or comply with the terms and conditions may lead to a termination of the contract and loss of the the booking.

A non refundable deposit of 33% is payable at the time of booking. Bookings made less than six weeks before your arrival date must be paid in full.

The balance is due six weeks before the date of your stay. If the balance is not received by the due date , then your holiday will be treated as a cancellation but you will still be liable to pay the balance of rent.

All cancellations must be in writing. If you cancel your holiday more than 6 weeks before it is due to start then your deposit will be forfeited. If you cancel within the 6 weeks before your holiday the full balance remains due. We strongly recommend that you take out comprehensive travel insurance to cover cancellation. If the property is relet then an appropriate refund can be discussed.

Damages must all be paid for. A credit card number will be taken at booking and the number held in case of damages.

Covid-19. If we go into another country wide lockdown then you will have the choice of a full refund or rebooking your stay. This will be the only situation you will be offered a full refund.

Pets. We accept 2 pets. If you have more please ask first. Please keep to the house rules with them. Please clear up outside and inside after them

Please do not move any furniture.

The security of the house is the hirer responsibility while they are staying. All doors and windows must be locked when the house is left empty. All keys lost and not returned will be charged and replaced payable by the hirer.

We are not responsible for the loss of any of the clients personal belongings.



Only two cars are allowed to be parked at any time on the property.

Any complaints must be raised immediately and we will endeavour to sort them out. Any complaint reported after the holiday will be nul and void.

This property is privately owned and is our house. We expect all our guests to enjoy the facilities we offer and to treat the property with the same respect as the would treat their own home.

Please respect the neighbours.

If there's an emergency then I am contactable on 07776258666

Liability. I accept no responsibility for any damage, injury or illness caused to the Hirer during use of the accommodation and any of the amenities they use at their own risk. All details and prices are subject to change. The web site is believed to be correct at time of going to press.